

Standardized Patients

New Hire Resource Guide

Updated July 2026

University of Pittsburgh Portal

my.pitt.edu

Access and bookmark Pitt services that you will utilize frequently, such as Microsoft Outlook, DocuSign, Pitt Worx, and OneDrive.

Need assistance? Contact the Pitt Digital 24/7 Help Desk at digital.pitt.edu/help.

Office of Human Resources (OHR)

hr.pitt.edu

The Office of Human Resources supports the University's mission to recruit, develop, retain, and support a talented and engaged workforce, and partner in maintaining a productive, dynamic, and welcoming work environment.

To contact the Office of Human Resources, submit an inquiry at hr.pitt.edu/contact-ohr.

Talent Center

join.pitt.edu

Talent Center is the platform where you completed your application, and where you will complete the onboarding process as a new hire.

If you have issues accessing your account, submit an inquiry at hr.pitt.edu/contact-ohr.

Payroll

payroll.pitt.edu

Visit the University's Payroll Department website for direct deposit, tax information, and employee self-service actions through the Pitt Portal.

To contact the Payroll Department, submit an inquiry at hr.pitt.edu/contact-ohr.

Pitt Digital 24/7 Help Desk

digital.pitt.edu/help

The 24/7 Help Desk is your central point of contact for all Pitt Digital services, such as help tickets, expert chat, how-to articles, and more.

Need assistance? Submit a help ticket at digital.pitt.edu/helprequest.

Panther Central

pc.pitt.edu

Your go-to place for obtaining your Panther ID (also known as your Pitt ID). Submit your photo online in advance of picking up your ID, learn how and where to use your card, and more.

Have questions about services or your Panther Card? Contact Panther Central at pc.pitt.edu/questions-and-feedback.

Pitt Police Department

police.pitt.edu

The University of Pittsburgh Police Department is a full-service law enforcement agency providing 24-hour protection for the students, faculty, staff, and visitors at Pitt.

Explore services offered by the Pitt Police at police.pitt.edu/services. For emergencies, call Pitt Police at 412-624-2121.

Rave Guardian App

technology.pitt.edu/emergency-notification-service-rave-guardian-app

The Rave Guardian app is an optional companion safety feature of the Emergency Notification Service. Submit anonymous tips, call the Pitt Police, and receive timely campus notifications.

Subscribe to crime alerts and the Emergency Notification System at technology.pitt.edu/services/emergency-notification-service.

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LifeSolutions

hr.pitt.edu/lifesolutions

The University's Faculty and Staff Assistance Program that provides a broad range of services to Pitt employees, including personalized care services, 24-hour support, online resources and tools, and more, all at no cost to you.

To speak with a specialist, or to schedule an in-person appointment, call 866-647-3432.

Office of Institutional Engagement and Wellbeing (OIEW)

wellbeing.pitt.edu

OIEW provides leadership and resources, and partners with units and campuses to create welcoming environments that enable everyone to succeed.

Contact OIEW with any questions, concerns, or issues you may have at wellbeing@pitt.edu.

Pitt Worx Hub

pi.tt/pittworx-hub

Explore useful resources such as frequently asked questions, reference guides, and glossaries to help you familiarize yourself with the Pitt Worx system—Pitt's modernized human resources and payroll system—including how to navigate employee self-service and how to get started in Pitt Worx as a new hire.

If you have issues accessing the system, submit an inquiry at hr.pitt.edu/contact-ohr.

Pitt Concern Connection

pi.tt/concern

Available to the Pitt community to raise concerns and ask questions on many ethics and compliance topics—including Title IX, workplace discrimination, financial controls, and more.

To speak to someone confidentially, call 800-468-5768 or text 412-903-3456 to speak to a representative.

University of Pittsburgh Campus Map

map.pitt.edu

Locate buildings, parking locations, ADA accessible entrances—and take a virtual tour of areas across the Pittsburgh campus—at the University.

Find general contact information at pitt.edu/about/contact.

Disability Resources and Services (DRS)

pi.tt/drs

DRS, a part of OIEW, offers reasonable accommodations, resources, and services to the Pitt community—such as assistive technology, transportation, workplace accommodations, and digital accessibility.

To contact DRS, submit an inquiry using their [online form](#).

Pitt Sustainability

sustainable.pitt.edu

Learn about the sustainability initiatives and research the University is doing on campus and throughout Pittsburgh, as well as how you can get involved.

Contact Pitt Sustainability at sustainability@pitt.edu.

The Health Insurance Portability and Accountability Act of 1996 (HIPAA)

compliance.pitt.edu/hipaa

The HIPAA Privacy Rule establishes national standards to protect an individual's medical records

For questions, submit an inquiry at hr.pitt.edu/contact-ohr.

Family Educational Rights & Privacy Act (FERPA)

compliance.pitt.edu/ferpa

FERPA prohibits the Office of the University Registrar from sharing information about students with other individuals without certified proof.

Contact the Registrar at registrar.pitt.edu/contact.