

| Student Plan PPO           |                                  |
|----------------------------|----------------------------------|
| PPO - Premium Network      |                                  |
| Deductible                 | \$250 / \$500                    |
| Coinsurance                | 10%                              |
| Total Annual Out-of-Pocket | \$4,200 / \$8,400                |
| Primary care provider      | You pay \$30 Copayment per visit |
| Specialist office visit    | You pay \$40 Copayment per visit |
| Emergency Department       | You pay \$75 Copayment per visit |
| Urgent Care Facility       | You pay \$40 Copayment per visit |
| Rx                         | \$0 / \$15 / \$35 / \$70 / \$70  |

This document is your Schedule of Benefits. If you enroll in this plan, this Schedule of Benefits will be an important part of your Policy. Your Policy describes in detail the services your plan covers, while the Schedule of Benefits describes what you pay for those services.

**For Covered Services to be paid at the level described in your Schedule of Benefits, they must be Medically Necessary. They must also meet all other criteria described in your Policy. Criteria may include Prior Authorization requirements.**

Please note that your plan may not cover all of your health care expenses, such as Copayments and Coinsurance. To understand what your plan covers, review your Policy. You may also have Riders and Amendments that expand or restrict your benefits. Please note that UPMC Health Plan reserves the right to reduce or waive your cost-sharing for certain services, if necessary for compliance with the Mental Health Parity and Addiction Equity Act.

If you have any questions about your benefits, or would like to find a Participating Provider near you, visit **[www.upmchealthplan.com](http://www.upmchealthplan.com)**. You can also call UPMC Health Plan Member Services at the phone number on your member ID card.

For more information on your plan, please refer to the final page of this document.

| Plan Information                                                                                                                                                    | Participating Provider       | Non-Participating Provider |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|----------------------------|
| Benefit Period                                                                                                                                                      | Plan Year                    |                            |
| Primary Care Provider (PCP) Required                                                                                                                                | Encouraged, but not required |                            |
| Prior Authorization Requirements                                                                                                                                    | Provider Responsibility      | Member Responsibility      |
| If you fail to obtain Prior Authorization for certain services, you may not be eligible for reimbursement under your plan. Please see additional information below. |                              |                            |

| Member Cost Sharing      | Participating Provider | Non-Participating Provider |
|--------------------------|------------------------|----------------------------|
| <b>Annual Deductible</b> |                        |                            |
| Individual               | \$250                  | \$500                      |

| Member Cost Sharing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Participating Provider       | Non-Participating Provider   |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|------------------------------|
| Family                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | \$500                        | \$1,000                      |
| <p>Your plan has an embedded Deductible, which means the plan pays for Covered Services in these two scenarios - whichever comes first:</p> <p>*When an individual within a family reaches his or her individual Deductible. At this point, only that person is considered to have met the Deductible; OR</p> <p>*When a combination of family members' expenses reaches the family Deductible. At this point, all covered family members are considered to have met the Deductible.</p>                                                                                                                                                             |                              |                              |
| Deductible applies to all Covered Services you receive during the Benefit Period, unless the service is specifically excluded.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                              |                              |
| <b>Coinsurance</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                              |                              |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | You pay 10% after Deductible | You pay 30% after Deductible |
| Copayments may apply to certain Participating Provider services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                              |                              |
| Any Covered Services for which cost-sharing is not specified in the "Covered Services" table below will pay subject to the applicable Deductible and Coinsurance identified above.                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                              |                              |
| <b>Total Annual Out-of-Pocket Limit</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                              |                              |
| Individual                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | \$4,200                      | \$10,000                     |
| Family                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | \$8,400                      | \$20,000                     |
| <p>Your plan has an embedded Out-of-Pocket Limit, which means the Out-of-Pocket Limit is satisfied in one of two ways- whichever comes first:</p> <p>*When an individual within a family reaches his or her individual Out-of-Pocket Limit. At this point, only that person will have Covered Services paid at 100% for the remainder of the Benefit Period; OR</p> <p>*When a combination of a family member's expenses reaches the family Out-of-Pocket Limit. At this point, all covered family members are considered to have met the Out-of-Pocket Limit and Covered Services will be paid at 100% for the remainder of the Benefit Period.</p> |                              |                              |
| Out-of-Pocket costs (Copayments, Coinsurance, and Deductibles) for Covered Services apply toward satisfaction of the Out-of-Pocket Limit specified in this Schedule of Benefits. NOTE: For Covered Services rendered by Non-Participating Providers, only Coinsurance applies toward this Limit.                                                                                                                                                                                                                                                                                                                                                     |                              |                              |

| Member Cost Sharing                                                                                                                                                                      | Participating Provider        | Non-Participating Provider              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------------------------------------|
| <b>Preventive Services</b>                                                                                                                                                               |                               |                                         |
| Preventive Services will be covered in compliance with requirements under the Affordable Care Act (ACA). Please refer to the Preventive Services Reference Guide for additional details. |                               |                                         |
| Pediatric preventive/health screening examination                                                                                                                                        | Covered at 100%; you pay \$0. | Not Covered                             |
| Pediatric immunizations                                                                                                                                                                  | Covered at 100%; you pay \$0. | You pay 30%. Deductible does not apply. |
| Flu vaccine                                                                                                                                                                              | Covered at 100%; you pay \$0. | You pay 30% after Deductible.           |
| Adult preventive/health screening examination                                                                                                                                            | Covered at 100%; you pay \$0. | Not Covered                             |

| Member Cost Sharing                                                      | Participating Provider                                                                                                                                                                                    | Non-Participating Provider              |
|--------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| Adult immunizations required by the ACA to be covered at no cost-sharing | Covered at 100%; you pay \$0.                                                                                                                                                                             | You pay 30% after Deductible.           |
| Screening gynecological exam                                             | Covered at 100%; you pay \$0.                                                                                                                                                                             | You pay 30%. Deductible does not apply. |
| Breast cancer and cervical cancer screening                              | Covered at 100%; you pay \$0.                                                                                                                                                                             | You pay 30%. Deductible does not apply. |
| Screening services and procedures required by the ACA                    | Covered at 100%; you pay \$0.                                                                                                                                                                             | You pay 30% after Deductible.           |
| Pediatric dental and vision services                                     | Please refer to your Pediatric Dental and Vision Schedule of Benefits for more information by logging into the UPMC Health Plan member site or call Member Services at the number on your Member ID card. |                                         |
| Hospital Services                                                        |                                                                                                                                                                                                           |                                         |
| Hospital inpatient                                                       | You pay 10% and \$250 Copayment per inpatient stay. Deductible does not apply.                                                                                                                            | You pay 30% after Deductible.           |
| Outpatient/Ambulatory surgery                                            | You pay 10% after Deductible.                                                                                                                                                                             | You pay 30% after Deductible.           |
| Observation stay                                                         | You pay 10% after Deductible.                                                                                                                                                                             | You pay 30% after Deductible.           |
| Maternity - facility services associated with delivery                   | You pay 10% and \$250 Copayment per inpatient stay. Deductible does not apply.                                                                                                                            | You pay 30% after Deductible.           |
| Emergency Services                                                       |                                                                                                                                                                                                           |                                         |
| Emergency department                                                     | You pay \$75 Copayment per visit.                                                                                                                                                                         |                                         |
| Copayment waived if you are admitted to hospital.                        |                                                                                                                                                                                                           |                                         |
| Emergency transportation                                                 | You pay 10% after Deductible.                                                                                                                                                                             |                                         |
| Surgical Services                                                        |                                                                                                                                                                                                           |                                         |
| Surgical services (professional provider services)                       | You pay 10% after Deductible.                                                                                                                                                                             | You pay 30% after Deductible.           |
| Provider Medical Services                                                |                                                                                                                                                                                                           |                                         |
| Inpatient medical care visits, intensive medical care, and consultation  | You pay 10% after Deductible.                                                                                                                                                                             | You pay 30% after Deductible.           |
| Adult immunizations not required to be covered by the ACA                | You pay 10% after Deductible.                                                                                                                                                                             | You pay 30% after Deductible.           |
| Primary care provider office visit                                       | You pay \$30 Copayment per visit.                                                                                                                                                                         | You pay 30% after Deductible.           |
| Specialist office visit                                                  | You pay \$40 Copayment per visit.                                                                                                                                                                         | You pay 30% after Deductible.           |
| Convenience care visit                                                   | You pay \$30 Copayment per visit.                                                                                                                                                                         | You pay 30% after Deductible.           |
| Urgent care facility                                                     | You pay \$40 Copayment per visit.                                                                                                                                                                         | You pay 30% after Deductible.           |
| Virtual Visits                                                           |                                                                                                                                                                                                           |                                         |
| Virtual visit - Urgent Care                                              | You pay \$15 Copayment per visit.                                                                                                                                                                         |                                         |
| Virtual visit - Primary Care                                             | You pay \$30 Copayment per visit.                                                                                                                                                                         | You pay 30% after Deductible.           |
| Virtual visit - Specialist                                               | You pay \$40 Copayment per visit.                                                                                                                                                                         | You pay 30% after Deductible.           |

| Member Cost Sharing                                                                                                                                                                                                                                                                                                                                                                              | Participating Provider            | Non-Participating Provider    |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|-------------------------------|
| Virtual visit – Behavioral Health                                                                                                                                                                                                                                                                                                                                                                | You pay \$10 Copayment per visit. | You pay 30% after Deductible. |
| <b>UPMC MyHealth 24/7 Nurse Line</b>                                                                                                                                                                                                                                                                                                                                                             |                                   |                               |
| If you would like to speak to a registered nurse about a specific health concern or when to seek treatment, call our UPMC MyHealth 24/7 Nurse Line at 1-866-918-1591(TTY:711) 365 days/year. You may also send an email for non-urgent issues using the web nurse request system at <a href="http://www.upmchealthplan.com">www.upmchealthplan.com</a> and a nurse will respond within 24 hours. |                                   |                               |
| <b>Allergy Services</b>                                                                                                                                                                                                                                                                                                                                                                          |                                   |                               |
| Treatment, injections, and serum                                                                                                                                                                                                                                                                                                                                                                 | You pay 10% after Deductible.     | You pay 30% after Deductible. |
| <b>Diagnostic Services</b>                                                                                                                                                                                                                                                                                                                                                                       |                                   |                               |
| Advanced imaging (e.g., PET, MRI)                                                                                                                                                                                                                                                                                                                                                                | You pay 10% after Deductible.     | You pay 30% after Deductible. |
| Other imaging (e.g., x-ray, sonogram)                                                                                                                                                                                                                                                                                                                                                            | You pay 10% after Deductible.     | You pay 30% after Deductible. |
| Laboratory services                                                                                                                                                                                                                                                                                                                                                                              | You pay 10% after Deductible.     | You pay 30% after Deductible. |
| Diagnostic testing                                                                                                                                                                                                                                                                                                                                                                               | You pay 10% after Deductible.     | You pay 30% after Deductible. |
| <b>Rehabilitation Therapy Services</b>                                                                                                                                                                                                                                                                                                                                                           |                                   |                               |
| <b>Note:</b> See the Behavioral Health Services section below for Rehabilitation Therapy services prescribed for the treatment of a Behavioral Health condition.                                                                                                                                                                                                                                 |                                   |                               |
| Physical and occupational therapy                                                                                                                                                                                                                                                                                                                                                                | You pay \$30 Copayment per visit. | You pay 30% after Deductible. |
| Covered up to 30 visits per Benefit Period for both therapies combined.                                                                                                                                                                                                                                                                                                                          |                                   |                               |
| Speech therapy                                                                                                                                                                                                                                                                                                                                                                                   | You pay \$30 Copayment per visit. | You pay 30% after Deductible. |
| Covered up to 30 visits per Benefit Period.                                                                                                                                                                                                                                                                                                                                                      |                                   |                               |
| Cardiac rehabilitation                                                                                                                                                                                                                                                                                                                                                                           | You pay 10% after Deductible.     | You pay 30% after Deductible. |
| Covered up to 36 visits per Benefit Period.                                                                                                                                                                                                                                                                                                                                                      |                                   |                               |
| Pulmonary rehabilitation                                                                                                                                                                                                                                                                                                                                                                         | You pay \$30 Copayment per visit. | You pay 30% after Deductible. |
| Covered up to 36 visits per Benefit Period.                                                                                                                                                                                                                                                                                                                                                      |                                   |                               |
| <b>Habilitation Therapy Services</b>                                                                                                                                                                                                                                                                                                                                                             |                                   |                               |
| <b>Note:</b> See the Behavioral Health Services section below for Habilitation Therapy services prescribed for the treatment of a Behavioral Health condition.                                                                                                                                                                                                                                   |                                   |                               |
| Physical and occupational therapy                                                                                                                                                                                                                                                                                                                                                                | You pay \$30 Copayment per visit. | You pay 30% after Deductible. |
| Covered up to 30 visits per Benefit Period for both therapies combined.                                                                                                                                                                                                                                                                                                                          |                                   |                               |
| Speech therapy                                                                                                                                                                                                                                                                                                                                                                                   | You pay \$30 Copayment per visit. | You pay 30% after Deductible. |
| Covered up to 30 visits per Benefit Period.                                                                                                                                                                                                                                                                                                                                                      |                                   |                               |
| <b>Medical Therapy Services</b>                                                                                                                                                                                                                                                                                                                                                                  |                                   |                               |
| Chemotherapy, radiation therapy, dialysis therapy                                                                                                                                                                                                                                                                                                                                                | You pay 10% after Deductible.     | You pay 30% after Deductible. |
| Injectable, infusion therapy, or other drugs administered or provided by a medical professional in an outpatient or office setting                                                                                                                                                                                                                                                               | You pay 10% after Deductible.     | You pay 30% after Deductible. |
| <b>Pain management</b>                                                                                                                                                                                                                                                                                                                                                                           |                                   |                               |
| Pain management program                                                                                                                                                                                                                                                                                                                                                                          | You pay \$40 Copayment per visit. | You pay 30% after Deductible. |

| Member Cost Sharing                                                                                                                                                                                                                                    | Participating Provider                                                         | Non-Participating Provider              |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|-----------------------------------------|
| <b>Behavioral Health (Mental Health and Substance Use Disorder) Services (Rehabilitative or Habilitative)</b><br>Contact UPMC Health Plan Behavioral Health Services at 1-888-251-0083.                                                                |                                                                                |                                         |
| Inpatient services (including inpatient hospital services, inpatient rehabilitation, detoxification, non-hospital residential treatment)                                                                                                               | You pay 10% and \$250 Copayment per inpatient stay. Deductible does not apply. | You pay 30% after Deductible.           |
| Office visits, including psychotherapy, counseling, and urgent care                                                                                                                                                                                    | You pay \$10 Copayment per visit.                                              | You pay 30% after Deductible.           |
| Outpatient Services (includes intensive outpatient, partial hospitalization, and other medically necessary outpatient services)                                                                                                                        | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Laboratory services related to a Behavioral Health condition                                                                                                                                                                                           | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Physical, occupational, or speech therapy related to a Behavioral Health Condition                                                                                                                                                                     | You pay \$10 Copayment per visit.                                              | You pay 30% after Deductible.           |
| Visit limits do not apply.                                                                                                                                                                                                                             |                                                                                |                                         |
| Applied behavior analysis for the treatment of Autism Spectrum Disorder                                                                                                                                                                                | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| <b>Other Medical Services</b><br>Refer to the Policy for specific Benefit Limitations that may apply to the services listed below. Visit limits do not apply for medically necessary services provided for treatment of a Behavioral Health condition. |                                                                                |                                         |
| Acupuncture                                                                                                                                                                                                                                            | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Covered up to 12 visits per Benefit Period.                                                                                                                                                                                                            |                                                                                |                                         |
| Abortion                                                                                                                                                                                                                                               | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Corrective appliances                                                                                                                                                                                                                                  | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Emergency dental services related to accidental injury                                                                                                                                                                                                 | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Durable medical equipment                                                                                                                                                                                                                              | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Home health care                                                                                                                                                                                                                                       | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Hospice care                                                                                                                                                                                                                                           | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Infertility services                                                                                                                                                                                                                                   | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Limited to artificial insemination.                                                                                                                                                                                                                    |                                                                                |                                         |
| Medical nutrition therapy                                                                                                                                                                                                                              | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Nutritional counseling                                                                                                                                                                                                                                 | You pay 10% after Deductible.                                                  | You pay 30% after Deductible.           |
| Covered up to 6 visits per Benefit Period.                                                                                                                                                                                                             |                                                                                |                                         |
| Nutritional formulas                                                                                                                                                                                                                                   | You pay 10%. Deductible does not apply.                                        | You pay 30%. Deductible does not apply. |

| Member Cost Sharing                                                                                | Participating Provider                                                                                                   | Non-Participating Provider    |
|----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| Nutritional formulas for the treatment of PKU and related disorders are not subject to Deductible. |                                                                                                                          |                               |
| Oral surgical services                                                                             | You pay 10% after Deductible.                                                                                            | You pay 30% after Deductible. |
| Podiatry services                                                                                  | You pay \$30 Copayment per visit.                                                                                        | You pay 30% after Deductible. |
| Repatriation and Medical Evacuation                                                                | You pay 10% after Deductible.                                                                                            | You pay 30% after Deductible. |
| Private duty nursing                                                                               | You pay 10% after Deductible.                                                                                            | You pay 30% after Deductible. |
| Skilled nursing facility                                                                           | You pay 10% after Deductible.                                                                                            | You pay 30% after Deductible. |
| Covered up to 120 days per Benefit Period.                                                         |                                                                                                                          |                               |
| Therapeutic manipulation/chiropractic care                                                         | You pay \$30 Copayment per visit.                                                                                        | You pay 30% after Deductible. |
| Covered up to 25 visits per Benefit Period.                                                        |                                                                                                                          |                               |
| <b>Diabetic Equipment, Supplies, and Education</b>                                                 |                                                                                                                          |                               |
| Glucometer, test strips, and lancets, insulin and syringes                                         | Must be obtained at a Participating Pharmacy. See applicable Prescription Schedule of Benefits for coverage information. |                               |
| Diabetic education                                                                                 | Covered at 100%; you pay \$0.                                                                                            | You pay 30% after Deductible. |

**Student Health Prescription Medication Coverage**

For additional information on your pharmacy benefits, refer to your Prescription Medication Schedule of Benefits. Tier names describe the most common type(s) of medication (such as brands and generics) within that tier.

The Advantage Choice pharmacy program will apply (mandatory generic).

Not subject to Plan Deductible

UPMC Health Plan has determined that your prescription medication benefit plan constitutes Creditable coverage.

**Retail prescription medication - 30-day supply**

- Prescriptions must be dispensed by a participating pharmacy

|                                                                              |                                                                                                     |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| Select Generic Medications Tier                                              | You pay \$0 Copayment for select generic medications.                                               |
| Preferred Generic Medications Tier                                           | You pay \$15 Copayment for preferred generic medications.                                           |
| Preferred Brand Medications and Generic Medications (Brand and Generic) Tier | You pay \$35 Copayment for preferred brand medications and generic medications (brand and generic). |
| Nonpreferred Medications (Brand and Generic) Tier                            | You pay \$70 Copayment for nonpreferred medications (brand and generic).                            |

**Note:** 90-day maximum retail supply available for three copayments

**Specialty prescription medication - limited to a 30-day supply.**

- Most specialty medications must be filled at our contracted specialty pharmacy provider (list available upon request). You may pay a higher amount for specialty medications when filled at a retail pharmacy.

|                                                |                                                                       |
|------------------------------------------------|-----------------------------------------------------------------------|
| Specialty Medications (Brand and Generic) Tier | You pay \$70 Copayment for specialty medications (brand and generic). |
|------------------------------------------------|-----------------------------------------------------------------------|

**Student Health Prescription Medication Coverage**

For additional information on your pharmacy benefits, refer to your Prescription Medication Schedule of Benefits. Tier names describe the most common type(s) of medication (such as brands and generics) within that tier.

The Advantage Choice pharmacy program will apply (mandatory generic).

Not subject to Plan Deductible

UPMC Health Plan has determined that your prescription medication benefit plan constitutes Creditable coverage.

|                                                                                                                                                                                                                                                 |                                                                                                            |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| Oral Chemotherapy Medications (Brand and Generic)                                                                                                                                                                                               | You pay 10% for oral chemotherapy medications (brand and generic) with a maximum of \$70 per prescription. |
| <b>Mail-order prescription medication</b> <ul style="list-style-type: none"> <li>A three-month supply (up to 90 days) of medication may be dispensed through the contracted mail-service pharmacy.</li> </ul>                                   |                                                                                                            |
| Select Generic Medications Tier                                                                                                                                                                                                                 | You pay \$0 Copayment for select generic medications.                                                      |
| Preferred Generic Medications Tier                                                                                                                                                                                                              | You pay \$30 Copayment for preferred generic medications.                                                  |
| Preferred Brand Medications and Generic Medications (Brand and Generic) Tier                                                                                                                                                                    | You pay \$70 Copayment for preferred brand medications and generic medications (brand and generic).        |
| Nonpreferred Medications (Brand and Generic) Tier                                                                                                                                                                                               | You pay \$140 Copayment for nonpreferred medications (brand and generic).                                  |
| If the brand-name medication is dispensed instead of the generic equivalent, you must pay the Copayment associated with the brand-name medication as well as the price difference between the brand-name medication and the generic medication. |                                                                                                            |

## Services that require Prior Authorization

Certain services and items must be Prior Authorized in order to be eligible for reimbursement under your plan. This means you must contact UPMC Health Plan and obtain Prior Authorization before receiving services. A list of services that must be Prior Authorized is available 24/7 on our website at [www.upmchealthplan.com](http://www.upmchealthplan.com). You can also contact Member Services by calling the phone number on your member ID card. Your provider may also access this list at [www.upmchealthplan.com](http://www.upmchealthplan.com) or your provider may call Provider Services at 1-866-918-1595 to initiate the Prior Authorization process on your behalf. Regardless, you must confirm that Prior Authorization has been given in advance of your receiving services in order for those services to be eligible for reimbursement in accordance with your plan. Please note, the list of services that require Prior Authorization is subject to change throughout the year. You are responsible for verifying you have the most current information as of your date of service.

The capitalized words and phrases in this Schedule of Benefits mean the same as they do in your Policy. Also, the headings under the Covered Services section are the same as those in your Policy.

At all times, UPMC Health Plan administers the coverage described in this document in full compliance with applicable laws and regulations, and, if applicable, subject to approval by the Pennsylvania Insurance Department. If any part of this Schedule of Benefits conflicts with any applicable law, regulation, or other controlling authority, the requirements of that authority will prevail and UPMC Health Plan reserves the right to update this document accordingly.

Your plan documents will always include the Schedule of Benefits, the Policy, and the Summary of Benefits and Coverage. You can log into the UPMC Health Plan member site to view these documents. If you have questions, call Member Services.

UPMC Health Plan is the marketing name used to refer to the following companies, which are licensed to issue individual and group health insurance products or which provide third party administration services for group health plans: UPMC Health Network Inc., UPMC Health Options Inc., UPMC Health Coverage Inc., UPMC Health Plan Inc., UPMC Health Benefits Inc., UPMC for You Inc., Community Care Behavioral Health Organization, and/or UPMC Benefit Management Services Inc.

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