Pitt Information Technology provides resources at the University for students, faculty, and staff

- Technology Support
- Computer Accounts
- Email
- Software
- Network Access
- Information Security
- Telecommunications Services
Where to Find Us

Pitt Information Technology Web site: technology.pitt.edu

- Learn about our services
- Submit a request for assistance
- Obtain security tools and information
- Review computing guidelines
- View available software
Getting Started for New Faculty and Staff

technology.pitt.edu/newstaff

- How do I get my computer account?
- What about email?
- What’s “My Pitt?”
- How can I get software?

Your University Computing Account

Automatically created when you are hired

- Your username and password provide access to University computing resources
  - Pitt Email
  - PittNet and the Internet
  - My Pitt (my.pitt.edu)

- Change your password immediately
Multifactor Authentication at Pitt

Protects Your Privacy
Provides another layer of security to your online accounts when using Pitt Passport.

Visit technology.pitt.edu/multifactor to learn more!

Your University Computing Account

Manage Your Account at My Pitt (my.pitt.edu)
- Manage your account password
- Set your email preferences
- Edit your contact information
Managing Your Account Online

my.pitt.edu

- Pitt Passport is a single sign-on service
Managing Your Account Online
Password Tips

Protect Your Password

- Keep your password secret
- Don’t write down your password in an easy-to-find location
- Change your password periodically
- Use a “strong” password:
  - Eight to 14 characters
  - Combines letters, numbers, special characters
  - Don’t use guessable words
- Use Pitt Password Manager (LastPass)

Password Tips

Good passwords

- 4Pitt2Go#
- 44@Moose
- 444??141A
- 2Gud2BTru#
- @Lunch2Dy

Bad passwords

- Pittsburgh
- Panthers or Steelers
- Abc123 or asdfg
- July41966
- Your username

Self-Service Password Reset at My Pitt [my.pitt.edu]
Pitt Email

Your University email address: username@pitt.edu
- Pitt Email
- Access email from your desktop, laptop, or smartphone

Email Preference
- Create Email Aliases

Setting Email Preferences
Setting Email Preferences

More than 125 software packages are available at no cost or for purchase at reduced costs. View available software at technology.pitt.edu. Purchase select software at the Walk-in Support Desk at the University Store on Fifth my.pitt.edu (click Software Downloads). Download free software. Symantec antivirus, software applications, and security tools.
Network Access

Gigabit Ethernet Network (PittNet)
- Provides access to University resources and the Internet

PittNet Wi-Fi
- Available at locations across the Pittsburgh campus
- Newer devices can take advantage of faster PittNet Wi-Fi speeds
- Visit technology.pitt.edu for details

Pitt VPN (Virtual Private Network)
- Provides secure access to restricted online services
- Use the Pulse Secure client
- Download it from my.pitt.edu

Telecommunications

- Telephone Service
- Phone system will vary based on department
Emergency Notification Service

NotifyU

- ENS will automatically communicate through email as deemed appropriate in the event of an emergency
- You can also have ENS alert your voice and text messages
- Add numbers and/or opt-in to voice and text alerts at my.pitt.edu
Your one-stop shop for University related apps:

- Box Cloud Storage
- Concur (travel and expenses)
- Duo Multifactor Authentication
- Lynda Online Learning
- Microsoft Office apps—including Outlook, Excel, PowerPoint, Teams, and Word
- Pitt Mobile
- Pitt PS Mobile (PeopleSoft)
- Tapingo
- And many more!

OneDrive for Business

- Cloud storage solution
- Five terabytes online storage
- Fully integrated with Office 365 and your desktop
- Update, store, share, and sync your files from anywhere
- Delegate access to other users
Instructor-Led Technology Workshops

Online Learning

LinkedIn Learning

- Online training service that provides more than 3,000 business, creative, and technology courses
- Learn what you want and when you want
- my.pitt.edu (click Online Tech Training or Learn More)
Information Security and Privacy

Computer Security is everyone’s responsibility.

What you can do:
- Review our Security resources at [technology.pitt.edu/security](technology.pitt.edu/security)
  - Information Security Awareness Training
  - Security Alerts
  - Secure Your Data (SecureU)

Computer Privacy

- University owned computing equipment, networks, services and resources, including electronic mail, are provided for the purpose of conducting University-related activities and are therefore considered University property.
- The University, as owner of such property, has the right to access information on the system stored, created or received by employees, including electronic mail messages, as it deems necessary and appropriate.
- As such, employees should not expect individual privacy in the system.
Responsible Computing

Computer Protection

Don’t
• Leave computer logged in or unlocked
• Accept or use unknown USB sticks
• Share your password...or your PC

Do
• Use Anti-Virus/Malware and local firewall
• Install updates to OS and Apps
• Only use trusted Wi-Fi networks

Responsible Computing

Responsible Computing Means:
• Using resources for University-related activities
• Protecting your password
• Not sharing your computing account
• Respecting copyright laws:
  – Do not copy software
  – Do not download copyrighted music and movies
How to Get Help

Go to technology.pitt.edu/helpdesk

Answers to your technology-related questions 24/7

- Online Form
- helpdesk@pitt.edu
- Live Chat
- Help/How-to Docs
- 412-624-HELP [4357]
How to Get Help

Walk-in Support Desk at the University Store on Fifth

Get walk-in computer assistance:
- Connecting to PittNet
- Configuring your mobile device for email or PittNet Wi-Fi
- Software purchases and installations
- Changing your password

The Pitt Information Technology Web site: technology.pitt.edu
Questions?

Where to stay informed and get help
Technology Web site: technology.pitt.edu

Facebook: /UpiIT Twitter: @UPiIT Instagram: @UPiIT YouTube: pi.it/youtube

Thank you