# Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Panther Plus PPO: UPMC Health Plan

Coverage for: Individual, Individual + Spouse, Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-876-2756 or see <a href="https://www.upmchealthplan.com">www.upmchealthplan.com</a>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-888-876-2756 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Benefit Period <u>deductible</u> Participating <u>Provider</u> : <b>\$750 Individual/ \$1,500</b> Family Non-Participating <u>Provider</u> : <b>\$1,500 Individual/</b> <b>\$3,000 Family</b>	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Deductible</u> does not apply to <u>Preventive care</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> (copay) or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	Yes. Infertility services: <b>\$250/Individual.</b> There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before the <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Participating <u>Provider</u> : <b>\$3,000 Individual/ \$6,000</b> <b>Family</b> Non-Participating <u>Provider</u> : <b>\$6,000 Individual/</b> <b>\$12,000 Family</b>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges (unless balanced billing is prohibited), and health care this <u>plan</u> does not cover.	Even though you pay these expenses they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.upmchealthplan.com</u> or call 1-888- 876-2756 for a list of <u>in-network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coln</u>	ISUITATICE COSIS SHOWN IN INIS CN	·	s been met, if a <u>deductible</u> appl		
Common Medical Event	Services You May Need	What You Will PayParticipating ProviderNon-Participating Provider(You will pay the least)(You will pay the most)		Limitations, Exceptions, & Other Important Information	
	Primary Care visit to treat an injury or illness.	20% coinsurance	40% coinsurance	None.	
	<u>Specialist</u> visit	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None.	
If you visit a health care provider's office or clinic	Preventive care/screening/immunization	No cost. <u>Deductible</u> does not apply.	40% <u>coinsurance</u>	Deductible does not apply to Pediatric immunizations or screening mammograms <u>out-of-network</u> . Please see your Schedule of Benefits for details. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% coinsurance	40% coinsurance	Certain Diagnostic Services may have additional cost sharing. Please see your Schedule of Benefits for details.	
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	None.	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.upmchealthplan.com	Generic drugs	\$16 <u>copayment</u> . <u>Deductible</u> does not apply. (Retail). \$32 <u>copayment</u> . <u>Deductible</u> does not apply (Mail order).	Not covered	Please see your Prescription Medication Rider for details.	
	Preferred brand drugs	<ul> <li>\$45 <u>copayment</u>. <u>Deductible</u></li> <li>does not apply. (Retail).</li> <li>\$90 <u>copayment</u>. <u>Deductible</u></li> <li>does not apply (Mail order).</li> </ul>	Not covered	Please see your Prescription Medication Rider for details.	
	Non-preferred brand drugs	<ul> <li>\$90 <u>copayment</u>. <u>Deductible</u></li> <li>does not apply. (Retail).</li> <li>\$180 <u>copayment</u>. <u>Deductible</u></li> <li>does not apply (Mail order).</li> </ul>	Not covered	Please see your Prescription Medication Rider for details.	

Common		What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)		
	Specialty drugs	\$100 <u>copayment</u> . <u>Deductible</u> does not apply.	Not covered	Please see your Prescription Medication Rider for details.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	None.	
	Physician/surgeon fees	20% coinsurance	40% coinsurance	None.	
	Emergency room care	20% <u>coinsurance</u>	20% coinsurance	None.	
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	None.	
	Urgent care	20% coinsurance	20% coinsurance	Applies to both Participating and Non- Participating <u>Providers</u> .	
lf you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Preauthorization may be required. If preauthorization is not obtained, benefits could be denied.	
	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None.	
If you need mental health, behavioral health, or	Outpatient services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Office visit and outpatient therapy. Other services (including intensive outpatient and partial hospitalization) may have additional cost sharing. Please see your Schedule of Benefits for details.	
substance abuse services	Inpatient services	20% <u>coinsurance</u>	40% coinsurance	Preauthorization may be required. If preauthorization is not obtained, benefits could be denied.	
	Office visits	20% <u>coinsurance</u>	40% coinsurance	Depending on the type of services, other	
If you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u>	40% coinsurance	cost shares may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	Office visit cost share applies to first visit only.	
	Home health care	20% coinsurance	40% coinsurance	None.	

Common	Services You May Need	What You Will Pay		Linitations Exceptions 9 Other	
Medical Event		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need help recovering or have other special health needs	Rehabilitation services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Physical, Occupational and Speech Therapy: Covered up to 60 visits per Benefit Period for all three therapies combined.	
	Habilitation services	20% <u>coinsurance</u>	40% coinsurance	Physical, Occupational and Speech Therapy: Covered up to 60 visits per Benefit Period for all three therapies combined.	
	Skilled nursing care	20% <u>coinsurance</u>	40% coinsurance	Covered up to 120 days per benefit period. <u>Preauthorization</u> may be required. If <u>preauthorization</u> is not obtained, benefits could be denied.	
	Durable medical equipment	20% coinsurance	40% coinsurance	None.	
	Hospice services	20% coinsurance	40% coinsurance	None.	
	Children's eye exam	Not covered	Not covered	None.	
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	None.	
	Children's dental check-up	Not covered	Not covered	None.	
Excluded Services & Other Cov	ered Services:		·		
Services Your <u>Plan</u> Generally D	oes NOT Cover (Check your	policy or <u>plan</u> document for m	ore information and a list of ar	y other <u>excluded services</u> .)	
Cosmetic surgery	Long-term care     Routine Eye Care (Adult)				
Dental care (Adult)	• Non-	emergency care when traveling	outside the U.S. • Weight loss	s programs	
Other Covered Services (Limita	tions may apply to these serv	vices. This isn't a complete lis	t. Please see your <u>plan</u> docum	ent.)	
Acupuncture only covered for specific diagnosis     Hearing aids     Routine foot care only covered for specific diagnose				ot care only covered for specific diagnoses	
Bariatric surgery subject to medical review     Infertility Treatment					
Chiropractic care covered with limitations     Private-duty nursing subject to medical review					

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> or the insurer at 1-888-876-2756. Other

options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: your plan at 1-888-876-2756 or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact 1-877-881-6388.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

**Does this plan meet the Minimum Value Standards? Yes** If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-876-2756. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-876-2756. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-876-2756.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-876-2756.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a B</b> (9 months of in-network pre-natal ca delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
The plan's overall deductible\$750Specialist coinsurance20%Hospital (facility) coinsurance20%Other coinsurance20%		<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$750 20% 20% 20%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$750 20% 20% 20%
This EXAMPLE event includes served Specialist office visits (prenatal care) Childbirth/Delivery Professional Servic Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blo Specialist visit (anesthesia)	ces	This EXAMPLE event includes services like:Primary care physician office visits (including disease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter)		<b>This EXAMPLE event includes services like:</b> Emergency room care <i>(including medical supplies)</i> Diagnostic test <i>(x-ray)</i> Durable medical equipment <i>(crutches)</i> Rehabilitation services <i>(physical therapy)</i>	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$750	Deductibles	\$750	Deductibles	\$750
Copayments	\$0	Copayments	\$1,200	Copayments	\$5
Coinsurance	\$2,300	Coinsurance	\$80	Coinsurance	\$300
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$40	Limits or exclusions \$40	
The total Peg would pay is	\$3,060	The total Joe would pay is	\$2,070	The total Mia would pay is	\$1,455

#### **Nondiscrimination Notice**

UPMC Health Plan<sup>1</sup>, on behalf of itself and its affiliates, complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex, gender, gender identity or expression, or sexual orientation.

UPMC Health Plan provides free aids and services to people with disabilities so they can communicate effectively with us. Aids and services may include:

- $\circ~$  Qualified sign language interpreters.
- o Written information in other formats (large print, audio, accessible electronic formats, other formats).

UPMC Health Plan provides free language services to people whose primary language is not English. Language services may include:

- $\circ~$  Qualified interpreters.
- $\circ~$  Information written in other languages.

If you need these services, contact the Member Services phone number listed on the back of your member ID card.

If you believe that UPMC Health Plan has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a complaint with:

Complaints and Grievances PO Box 2939 Pittsburgh, PA 15230-2939

Phone: 1-844-755-5611 (TTY: 711) Fax: 1-412-454-5964 Email: HealthPlanCompliance@upmc.edu

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019. TTY/TDD users should call 1-800-537-7697.

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

<sup>1</sup>UPMC Health Plan is the marketing name used to refer to the following companies, which are licensed to issue individual and group health insurance products or which provide third party administration services for group health plans: UPMC Health Network Inc., UPMC Health Options Inc., UPMC Health Coverage Inc., UPMC Health Plan Inc., UPMC Health Benefits Inc., UPMC for You Inc., Community Care Behavioral Health Organization, and/or UPMC Benefit Management Services Inc.

## **Translation Services**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-420-9589

# (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-866-420-9589 (TTY:711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-420-9589 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-420-9589 (телетайп: 711).

Wann du Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-866-420-9589 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-420-9589 (TTY: 711)번으로 전화해 주십시오.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-420-9589 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-866-420-9589 (رقم هاتف الصم والبكم:711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-420-9589 (ATS : 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-420-9589 (TTY: 711).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો િન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-866-420-9589 (TTY: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-420-9589 (TTY: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-420-9589 (TTY: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-866-420-9589 (TTY: 711)<sup>។</sup>

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-420-9589 (TTY: 711).