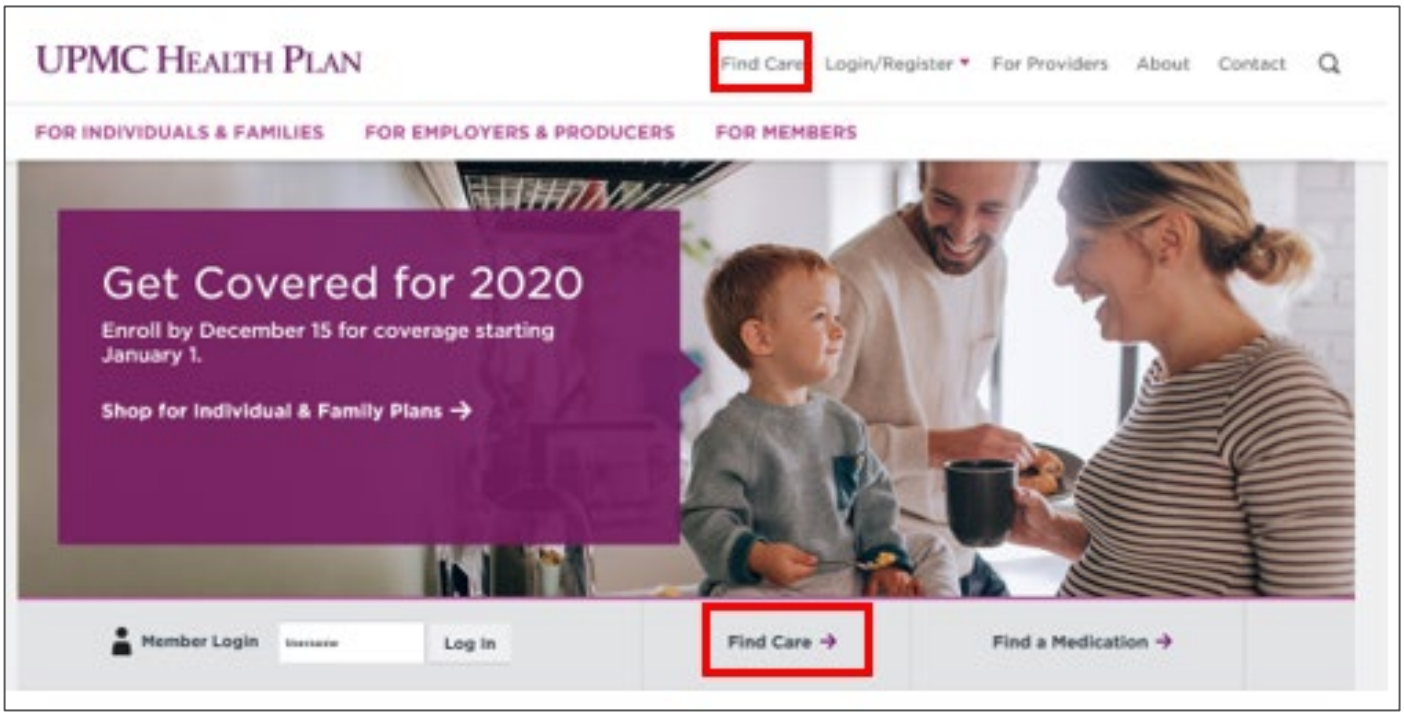
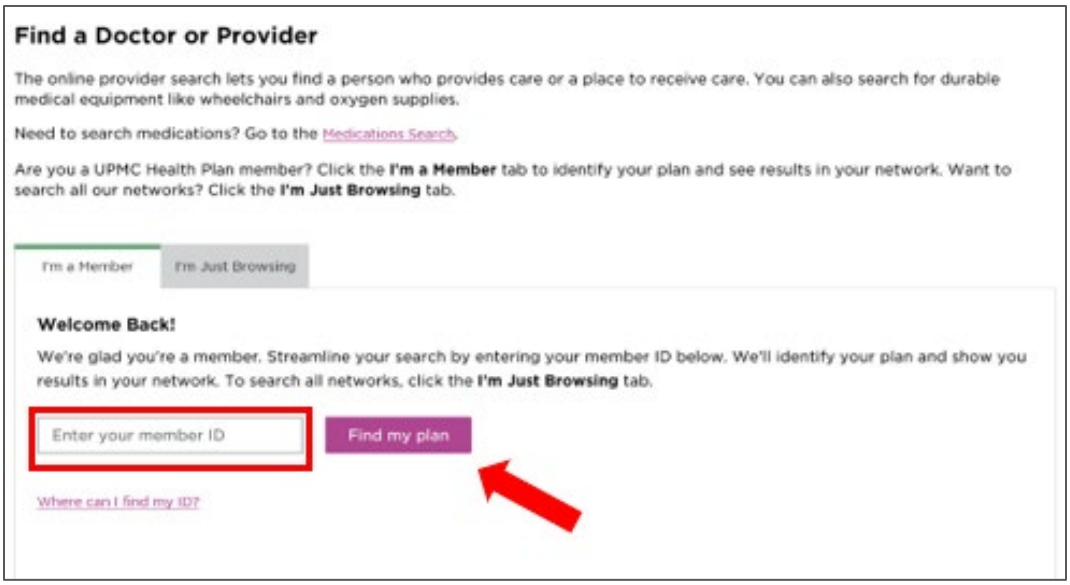
PHCS/Multiplan Provider Search

1. Visit www.upmchealthplan.com and select “Find Care” at the top or middle of the page.

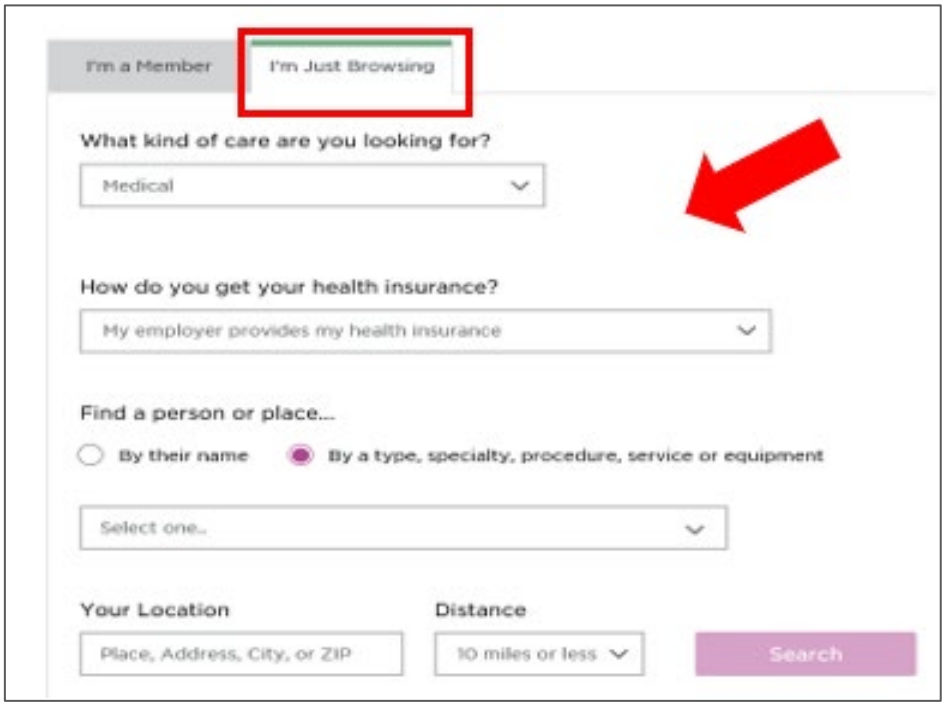


2. Enter the member ID number to find participating providers specific to the member’s plan and then select the “Find my plan” button.



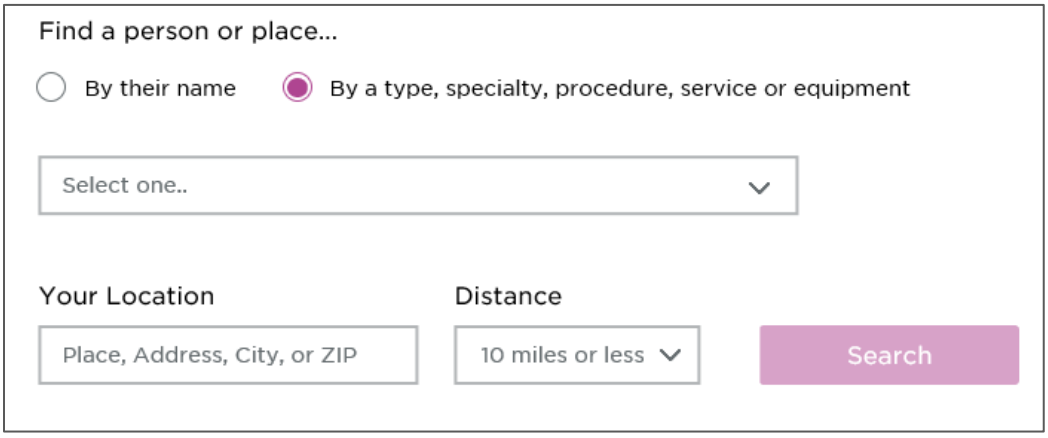
If the member does not have their ID number, they can choose the “I’m Just Browsing” tab.

3. **From the “I’m Just Browsing” tab, choose “Medical” or “Behavioral health” and “My employer provides my health insurance” from the appropriate drop-down menus.**

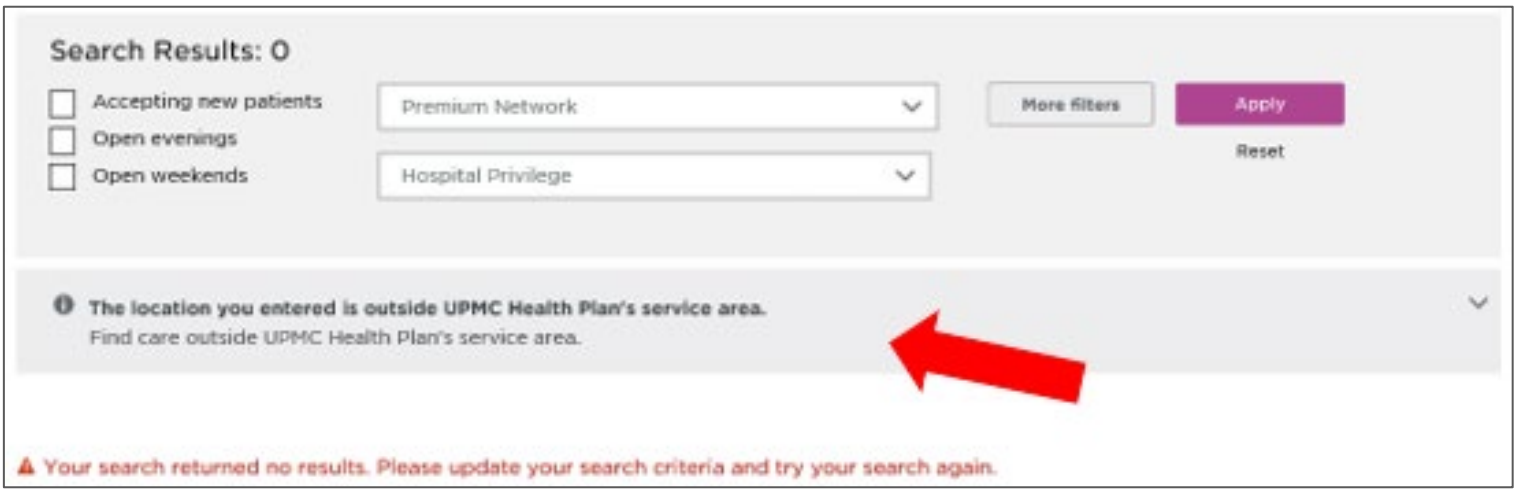


4. **The member can search for a specific provider or practice name by choosing the “By their name” option or search by specialty.**

5. **Enter the zip code for the area, choose the mile radius, and select the “Search” button.**



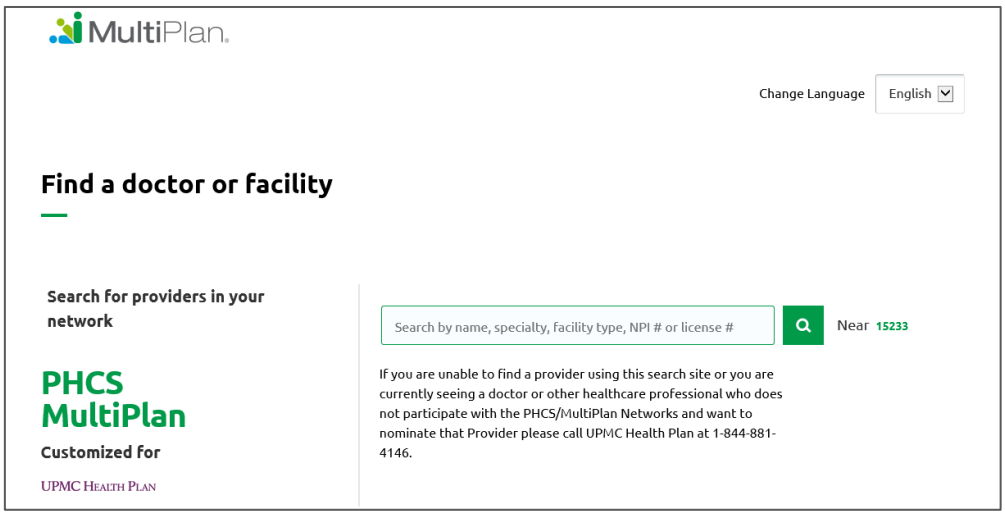
6. **When searching for a zip code outside of the service area, a message that notes that the location is outside of the service area will appear.**



7. **Select the down arrow in the gray box to expand the menu and then select "All Other Members: Care Outside Western PA and Ohio."**

8. **This will direct the member to Multiplan's search.**
   (Note: When using Multiplan/PHCS providers always verify with the office if the specific doctor and practice are still participating.)

9. **Enter the specialty, facility name or provider name, and the zip code.**



MultiPlan®
Imagine more...

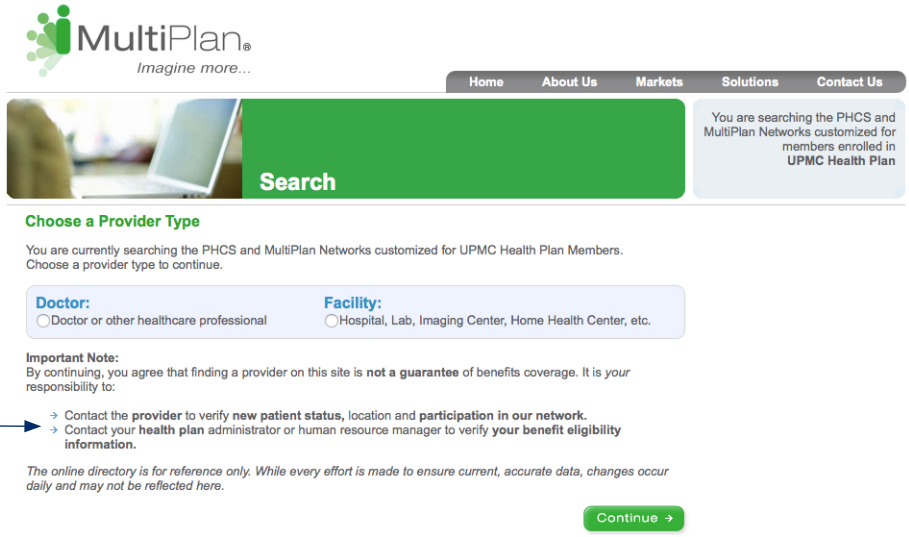
NETWORK-BASED SOLUTIONS

Find a Provider in Three Easy Steps

To locate providers participating in the PHCS and/or MultiPlan Networks, visit www.multiplan.com/upmc. Then, follow these three easy steps to identify your providers of choice.

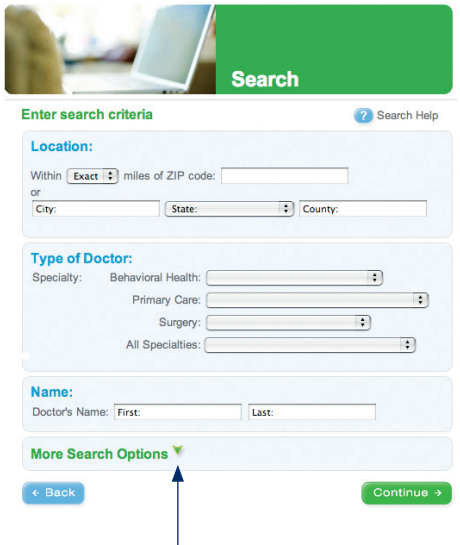
Step 1: Provider Type. Choose between Doctor and Facility. Then read and acknowledge the conditions that apply to this online search tool.

Depending on your health plan, the provider you select may not be available and the services you need may not be covered. Before scheduling an appointment, you should always follow these two steps.



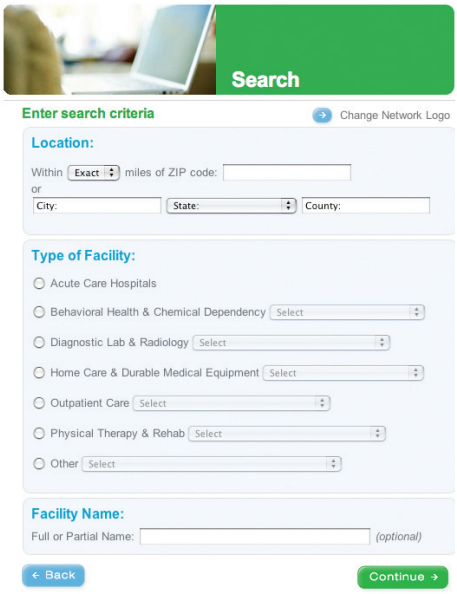
Step 2: Refine Provider Criteria. You will see one of the two forms shown below, depending on the type of provider chosen. Location is required and must be entered as one of the following combinations: zip code plus distance, city plus state, or county plus state.

Step 3 for Doctors



Click here to also specify gender, languages spoken and hospital affiliations.

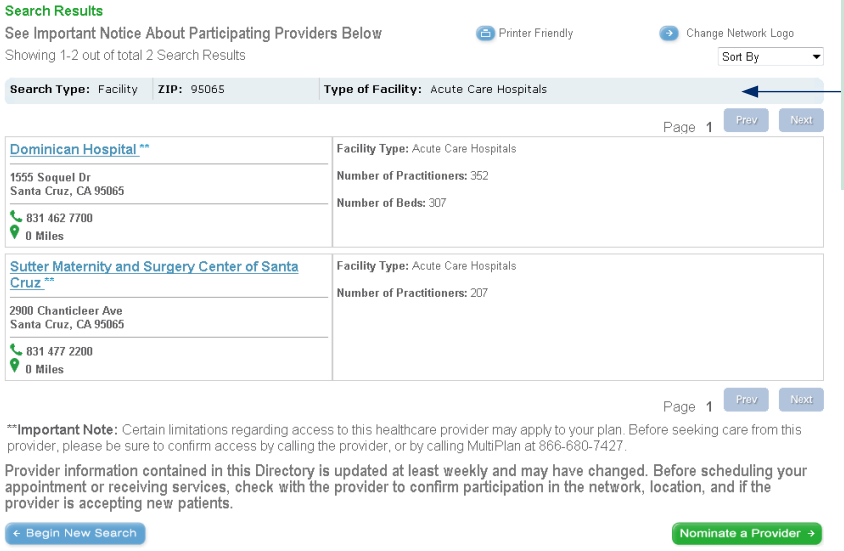
Step 3 for Facilities



Finding a Doctor or Facility

Step 3: Results. Providers matching your search criteria will be displayed on the page(s) to follow. Move from page to page by clicking on the page number or Previous and Next arrows. Results are displayed in random order, but you can re-sort them by clicking on any underlined column heading.

Click on the name to see more detail about this provider.



Your search criteria are summarized here for your convenience.

A Printer Friendly icon is available for easy viewing of your search results on a printed page. You may print the listed providers or the details for a specific provider. Simply click on the Printer Friendly icon, send the results to your printer, and then close the window.

© 2015 MultiPlan, Inc. All rights reserved. MKT5088/upmc 4/2015

MultiPlan®