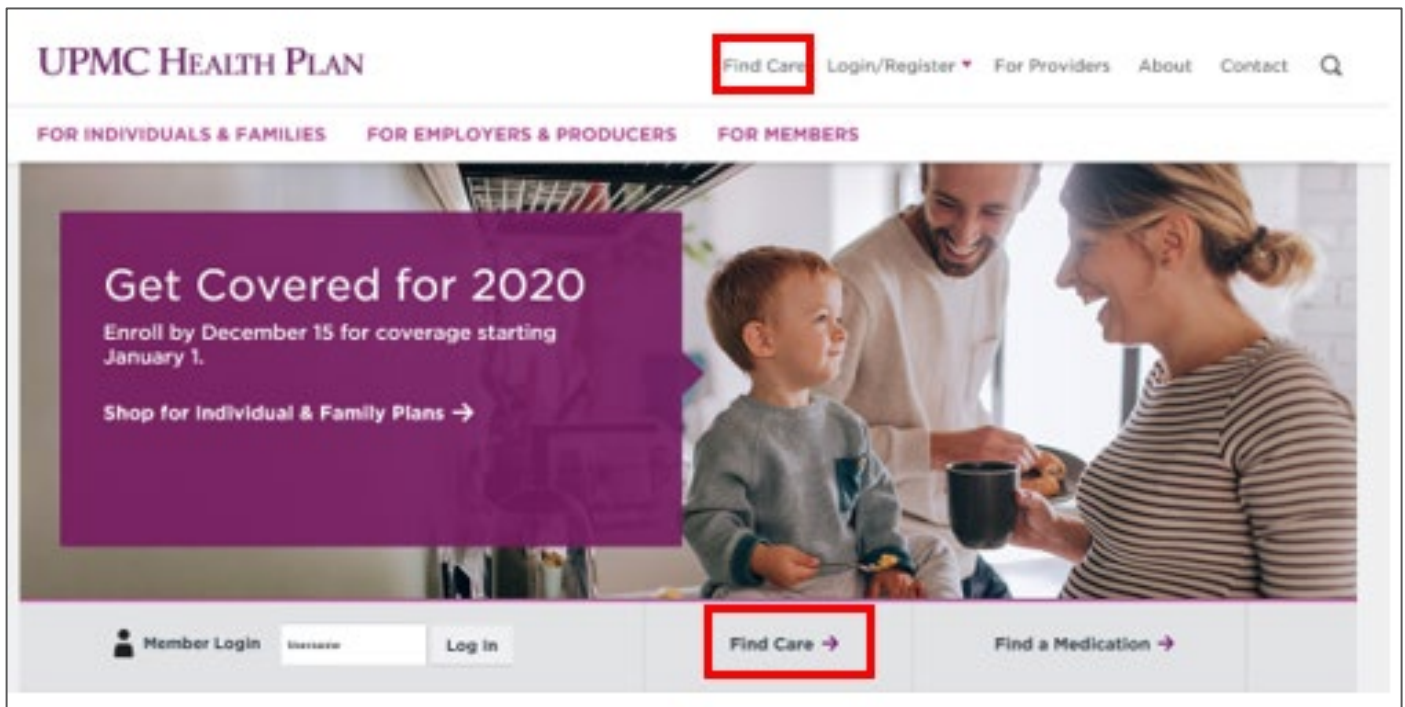


PHCS/Multiplan Provider Search

1. Visit www.upmchealthplan.com and select “Find Care” at the top or middle of the page.



2. Enter the member ID number to find participating providers specific to the member’s plan and then select the “Find my plan” button.

Find a Doctor or Provider

The online provider search lets you find a person who provides care or a place to receive care. You can also search for durable medical equipment like wheelchairs and oxygen supplies.

Need to search medications? Go to the [Medications Search](#).

Are you a UPMC Health Plan member? Click the **I'm a Member** tab to identify your plan and see results in your network. Want to search all our networks? Click the **I'm Just Browsing** tab.

I'm a Member **I'm Just Browsing**

Welcome Back!

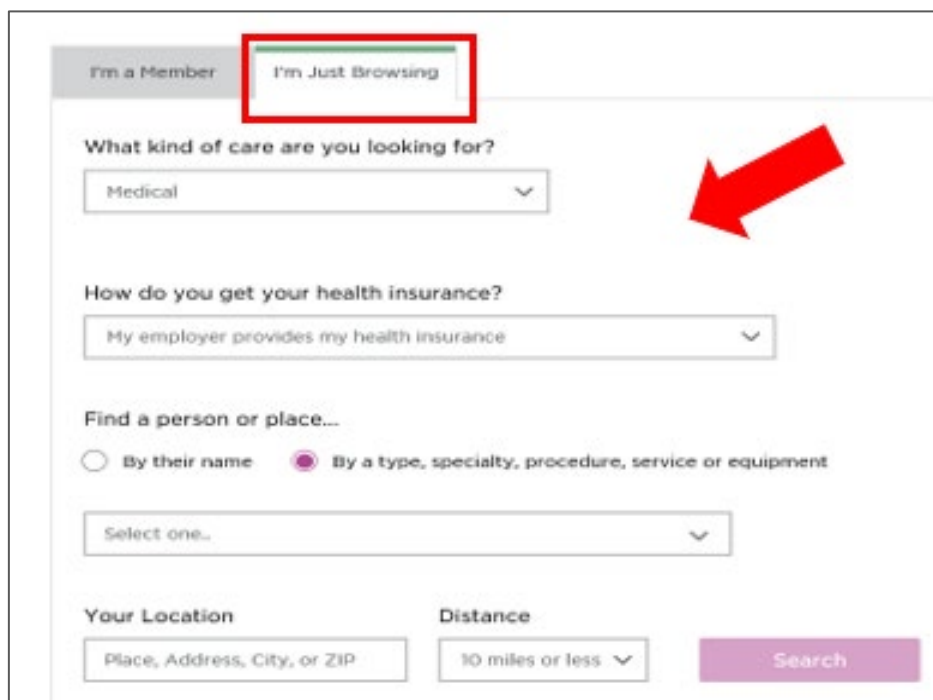
We're glad you're a member. Streamline your search by entering your member ID below. We'll identify your plan and show you results in your network. To search all networks, click the **I'm Just Browsing** tab.

Find my plan

[Where can I find my ID?](#)

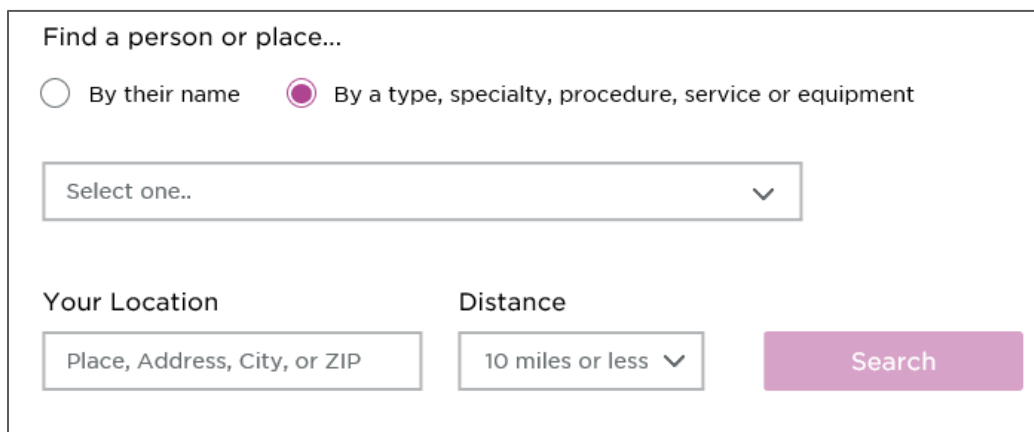
If the member does not have their ID number, they can choose the “I’m Just Browsing” tab.

3. From the “I’m Just Browsing” tab, choose “Medical” or “Behavioral health” and “My employer provides my health insurance” from the appropriate drop-down menus.



The screenshot shows a search interface with two tabs at the top: "I'm a Member" and "I'm Just Browsing". The "I'm Just Browsing" tab is highlighted with a red rectangular box. Below the tabs, there are two dropdown menus. The first dropdown is labeled "What kind of care are you looking for?" and has "Medical" selected. A large red arrow points to this dropdown. The second dropdown is labeled "How do you get your health insurance?" and has "My employer provides my health insurance" selected. Below these are radio buttons for "Find a person or place...": "By their name" (unselected) and "By a type, specialty, procedure, service or equipment" (selected). There is a dropdown menu labeled "Select one..". At the bottom, there are input fields for "Your Location" (containing "Place, Address, City, or ZIP") and "Distance" (containing "10 miles or less"), followed by a purple "Search" button.

4. The member can search for a specific provider or practice name by choosing the “By their name” option or search by specialty.
5. Enter the zip code for the area, choose the mile radius, and select the “Search” button.



This is a close-up of the search interface. It shows the "Find a person or place..." section with two radio buttons: "By their name" (unselected) and "By a type, specialty, procedure, service or equipment" (selected). Below the radio buttons is a dropdown menu labeled "Select one..". At the bottom, there are input fields for "Your Location" (containing "Place, Address, City, or ZIP") and "Distance" (containing "10 miles or less"), followed by a purple "Search" button.

6. When searching for a zip code outside of the service area, a message that notes that the location is outside of the service area will appear.

Search Results: 0

☐ Accepting new patients ☐ Open evenings ☐ Open weekends

Premium Network

Hospital Privilege

i The location you entered is outside UPMC Health Plan's service area.
Find care outside UPMC Health Plan's service area.

⚠ Your search returned no results. Please update your search criteria and try your search again.

7. Select the down arrow in the gray box to expand the menu and then select "All Other Members: Care Outside Western PA and Ohio."

i The location you entered is outside UPMC Health Plan's service area.

If you are a member and are:

- Traveling and in need of emergency or urgent care
- Enrolled in an extended network/out-of-area plan
- A dependent attending school/living outside UPMC Health Plan's service area

Find care outside of UPMC Health Plan's service area:

- For help obtaining care outside UPMC Health Plan's service area, please call a Health Care Concierge at 1-844-881-4146.
- For other options, please click one of the links below:
 - Care in Ohio
 - UPMC Employees: Care Outside Western Pa. and Ohio
 - **All Other Members: Care Outside Western Pa. and Ohio**
 - Learn about Travel Coverage with Assist America

8. This will direct the member to Multiplan's search.
(Note: When using Multiplan/PHCS providers always verify with the office if the specific doctor and practice are still participating.)

9. Enter the specialty, facility name or provider name, and the zip code.

MultiPlan.

Change Language

Find a doctor or facility

Search for providers in your network

PHCS MultiPlan
Customized for UPMC HEALTH PLAN

Search by name, specialty, facility type, NPI # or license # Near 15233

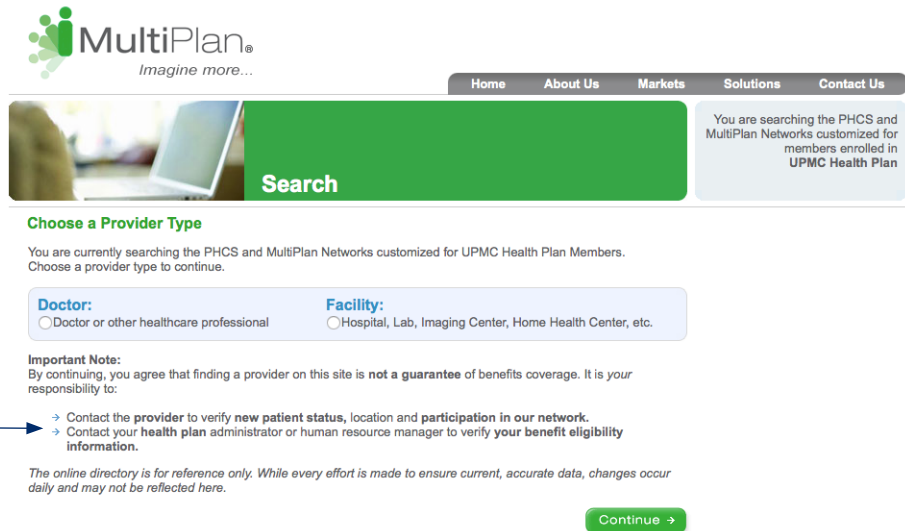
If you are unable to find a provider using this search site or you are currently seeing a doctor or other healthcare professional who does not participate with the PHCS/MultiPlan Networks and want to nominate that Provider please call UPMC Health Plan at 1-844-881-4146.

Find a Provider in Three Easy Steps

To locate providers participating in the PHCS and/or MultiPlan Networks, visit www.multiplan.com/upmc. Then, follow these three easy steps to identify your providers of choice.

Step 1: Provider Type. Choose between Doctor and Facility. Then read and acknowledge the conditions that apply to this online search tool.

Depending on your health plan, the provider you select may not be available and the services you need may not be covered. Before scheduling an appointment, you should always follow these two steps.



MultiPlan®
Imagine more...

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Search

You are searching the PHCS and MultiPlan Networks customized for members enrolled in UPMC Health Plan

Choose a Provider Type

You are currently searching the PHCS and MultiPlan Networks customized for UPMC Health Plan Members. Choose a provider type to continue.

Doctor:
☐ Doctor or other healthcare professional

Facility:
☐ Hospital, Lab, Imaging Center, Home Health Center, etc.

Important Note:
By continuing, you agree that finding a provider on this site is **not a guarantee** of benefits coverage. It is your responsibility to:

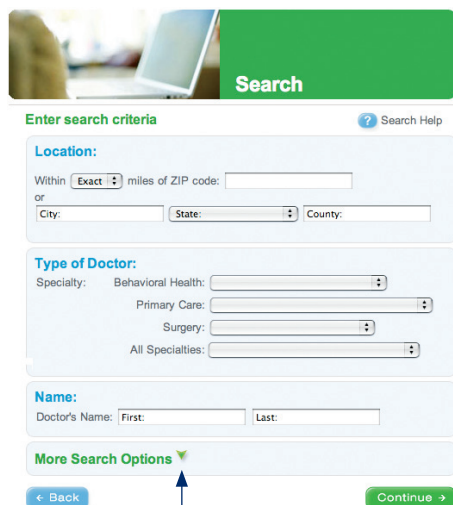
- Contact the **provider** to verify **new patient status**, location and **participation in our network**.
- Contact your **health plan administrator** or human resource manager to verify **your benefit eligibility information**.

The online directory is for reference only. While every effort is made to ensure current, accurate data, changes occur daily and may not be reflected here.

[Continue →](#)

Step 2: Refine Provider Criteria. You will see one of the two forms shown below, depending on the type of provider chosen. Location is required and must be entered as one of the following combinations: zip code plus distance, city plus state, or county plus state.

Step 3 for Doctors



Search

Enter search criteria [? Search Help](#)

Location:
Within **Exact** miles of ZIP code:
or
City: State: County:

Type of Doctor:
Specialty:
Behavioral Health:
Primary Care:
Surgery:
All Specialties:

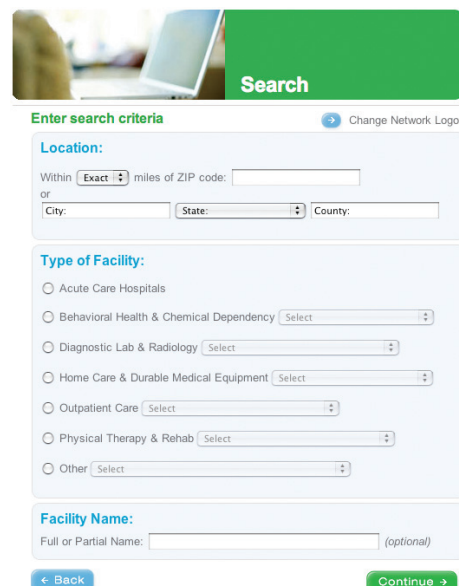
Name:
Doctor's Name: First: Last:

More Search Options

[← Back](#) [Continue →](#)

Click here to also specify gender, languages spoken and hospital affiliations.

Step 3 for Facilities



Search

Enter search criteria [Change Network Logo](#)

Location:
Within **Exact** miles of ZIP code:
or
City: State: County:

Type of Facility:
☐ Acute Care Hospitals
☐ Behavioral Health & Chemical Dependency
☐ Diagnostic Lab & Radiology
☐ Home Care & Durable Medical Equipment
☐ Outpatient Care
☐ Physical Therapy & Rehab
☐ Other

Facility Name:
Full or Partial Name: (optional)

[← Back](#) [Continue →](#)

Finding a Doctor or Facility

Step 3: Results. Providers matching your search criteria will be displayed on the page(s) to follow. Move from page to page by clicking on the page number or Previous and Next arrows. Results are displayed in random order, but you can re-sort them by clicking on any underlined column heading.

Click on the name to see more detail about this provider.

Search Results
See Important Notice About Participating Providers Below
Showing 1-2 out of total 2 Search Results

Printer Friendly Change Network Logo

Sort By

Search Type: Facility ZIP: 95065 Type of Facility: Acute Care Hospitals

Page 1 Prev Next

Dominican Hospital ** 1555 Soquel Dr Santa Cruz, CA 95065 831 462 7700 0 Miles	Facility Type: Acute Care Hospitals Number of Practitioners: 352 Number of Beds: 307
Sutter Maternity and Surgery Center of Santa Cruz ** 2900 Chanticleer Ave Santa Cruz, CA 95065 831 477 2200 0 Miles	Facility Type: Acute Care Hospitals Number of Practitioners: 207

Page 1 Prev Next

****Important Note:** Certain limitations regarding access to this healthcare provider may apply to your plan. Before seeking care from this provider, please be sure to confirm access by calling the provider, or by calling MultiPlan at 866-680-7427.

Provider information contained in this Directory is updated at least weekly and may have changed. Before scheduling your appointment or receiving services, check with the provider to confirm participation in the network, location, and if the provider is accepting new patients.

[Begin New Search](#) [Nominate a Provider](#)

Your search criteria are summarized here for your convenience.

A Printer Friendly icon is available for easy viewing of your search results on a printed page. You may print the listed providers or the details for a specific provider. Simply click on the Printer Friendly icon, send the results to your printer, and then close the window.