According to this prescription medication program, you may receive coverage for prescription medications in the amounts specified in your Rider when you fill your prescription at a UPMC Health Plan Participating Pharmacy. To be eligible for benefits, you must purchase your outpatient prescription medications from a Participating Pharmacy or through the mail-order program.

The capitalized terms in this Rider mean the same as they do in your Certificate of Coverage. If there is a difference between the coverage outlined in this Rider and the coverage outlined in your Certificate of Coverage, the terms of this Rider apply. The following chart shows the Copayments and other benefit limitations that apply to your prescription drug program.

<table>
<thead>
<tr>
<th>Dispensing Channel</th>
<th>Member Cost-Sharing</th>
<th>Day Supply Limits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retail Participating Pharmacy</td>
<td>You pay $16 Copayment after Deductible for generic medications.</td>
<td>1-30</td>
</tr>
<tr>
<td></td>
<td>Preferred Brand</td>
<td>1-30</td>
</tr>
<tr>
<td></td>
<td>Non-Preferred Medications (Brand and Generic)</td>
<td>1-30</td>
</tr>
<tr>
<td></td>
<td>Specialty Medications</td>
<td>1-30</td>
</tr>
<tr>
<td>Mail-Order Pharmacy</td>
<td>You pay $16 Copayment after Deductible for generic medications.</td>
<td>1-30</td>
</tr>
<tr>
<td></td>
<td>Preferred Brand</td>
<td>1-30</td>
</tr>
<tr>
<td></td>
<td>Preferred Brand</td>
<td>31-90</td>
</tr>
<tr>
<td>Dispensing Channel</td>
<td>Member Cost-Sharing</td>
<td>Day Supply Limits</td>
</tr>
<tr>
<td>--------------------</td>
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<td>------------------</td>
</tr>
<tr>
<td>Non-Preferred Medications (Brand and Generic)</td>
<td>You pay $80 Copayment after Deductible for non-preferred medications (brand and generic).</td>
<td>1-30</td>
</tr>
<tr>
<td>Non-Preferred Medications (Brand and Generic)</td>
<td>You pay $160 Copayment after Deductible for non-preferred medications (brand and generic).</td>
<td>31-90</td>
</tr>
</tbody>
</table>

**Specialty Pharmacy**

- Not all Specialty medications can be filled at a retail pharmacy; they may be restricted to a contracted Specialty pharmacy.
- Certain oral cancer medications will be limited to a 15-day supply for the first month of the prescription. When you receive a 15-day supply of an oral cancer medication, your copayment amount will be equally divided between each of the two prescriptions.
- Specialty medications are limited to a 30-day supply. If packaging or dosing results in a day supply of 31-60 days, you will be responsible for two copayments. When the day supply is greater than 61 days, you will be responsible for three copayments.
- Please refer to your formulary brochure or call UPMC Health Plan for additional details.

| Specialty Medications (Brand or Generic) | You pay $90 Copayment after Deductible for specialty medications. | 1-30 |

**Other Cost-Sharing Terms Under Your Plan**

**Deductible**

- Individual Coverage: Refer to your medical Schedule of Benefits for details.
- Family Coverage: Refer to your medical Schedule of Benefits for details.

Your plan has an aggregate Deductible, which means that for family coverage, the entire family Deductible must be met by one or a combination of the covered family members before Covered Services are paid for any member on the plan.

Your pharmacy coverage is subject to your medical plan Deductible.

**Out-of-Pocket Limits**

- Individual Coverage: Refer to your medical Schedule of Benefits for details.
- Family Coverage: Refer to your medical Schedule of Benefits for details.

Your plan has an embedded Out-of-Pocket Limit, which means the Out-of-Pocket Limit is satisfied in one of two ways — whichever comes first:

- *When an individual within a family reaches his or her individual Out-of-Pocket Limit. At this point, only that person will have Covered Services paid at 100% for the remainder of the Benefit Period; OR*
- *When a combination of family members’ expenses reaches the family Out-of-Pocket Limit. At this point, all covered family members are considered to have met the Out-of-Pocket Limit and will have Covered Services paid at 100% for the remainder of the Benefit Period.*

**Important Cost-Sharing Notes**

- Pharmacy cost shares apply to your medical plan Out-of-Pocket Limit. Claims are covered at 100% for the remainder of the Benefit Period when the Out-of-Pocket Limit is satisfied.
- If the pharmacy charges less than the Copayment for the prescription, you will be charged the lesser amount.
- Refill limit: You must use 75% of your medication before you can obtain a refill.

**Retail Pharmacy Network**

UPMC Health Plan provides a broad retail pharmacy network that includes:

- National chain pharmacies, including CVS, Giant Eagle, Kmart, Rite Aid, Sam’s Club, and Walmart.
- An extensive network of independent pharmacies and several regional chain pharmacies.
- An extensive network of independent pharmacies such as University Pharmacy and Falk Clinic Pharmacy along with several regional chain pharmacies.

Generally, you can go to a retail pharmacy to get...
short-term medications, including medications for illnesses such as a cold, the flu, or strep throat. If you use a participating retail pharmacy, the pharmacy will bill UPMC Health Plan directly for your prescription and will ask you to pay any applicable Copayment, Deductible, or Coinsurance. Remember, UPMC Health Plan does not cover prescription medications obtained from a Non-Participating Pharmacy. To locate a Participating Pharmacy near you, contact the Member Services Department at the phone number on the back of your member identification card, or visit www.upmchealthplan.com.

**How to Use Participating Retail Pharmacies**

- Take your prescription to a participating retail pharmacy or have your physician call in the prescription.
- Present your ID card at the pharmacy.
- Verify that your pharmacist has accurate information about you and your covered dependents (including your date of birth).
- Pay the required Copayment or other cost-sharing amount for your prescription.
- Sign for and receive your prescription.

**Obtaining a Refill From a retail Pharmacy**

You may purchase up to a 30-day supply of a prescription drug through a Participating Pharmacy for one Copayment, a 31 to 60-day supply for two Copayments, or a 90-day supply for three Copayments. If your physician authorizes a prescription refill, simply bring the prescription bottle or package to the pharmacy or call the pharmacy to obtain your refill.

Remember, UPMC Health Plan will not cover refills until you have used 75% of your medication. Please wait until that time to request a refill of your prescription medications. These refill guidelines also apply to refills for medications that are lost, stolen, or destroyed. Replacements for lost, stolen, or destroyed prescriptions will not be covered unless and until you would have met the 75% usage requirement set forth above had the prescription not been lost, stolen, or destroyed.

**Mail-Order Pharmacy Services**

**Maintenance Medications:**

- Generally, you can get long-term maintenance medications through the Express Scripts mail-order pharmacy at 1-877-787-6279. Your prescription drug program allows you to receive 90-day supplies for most prescriptions from the Express Scripts mail-order pharmacy. Certain Specialty medications may be limited to a one-month supply and will generally be dispensed from Accredo Specialty pharmacy or Chartwell Specialty pharmacy. (Some common injectable medications may be available at your local retail pharmacy; however, other Specialty injectables are available only through Accredo or Chartwell and may be subject to a one-month supply dispensing limit.)

**Specialty Medications:**

- You and your doctor can continue to order new prescriptions or refills for Specialty and injectable medications by contacting a Specialty pharmacy. Accredo can be reached by calling 1-888-853 5525. Accredo is available Monday through Friday from 8 a.m. to 11 p.m. and Saturday from 8 a.m. to 5 p.m. TTY users should call 711. Chartwell can be reached by calling 1-800-366-6020. Chartwell is available Monday through Friday 8 a.m. to 5:30 p.m.

When using the mail-order or Specialty pharmacy service, you must pay your Copayment or other cost-sharing amount before receiving your medicine through the mail. The Copayment applies to each original prescription or refill (name-brand or Generic).

You may also obtain 90-day supplies for most prescriptions at the University Pharmacy by calling 412-383-1850 or Falk Clinic Pharmacy by calling 412-623-6222.

Certain oral cancer medication prescriptions are limited to a 15 day supply for the first one month of the prescription. The Specialty pharmacy will work with you and your provider before processing each 15 day supply to verify that you are continuing with the treatment.

**How to Use the Mail-Order Service**

**By Mail:**

- Complete the instructions on the mail-order form. A return envelope is attached to the order form for your convenience.
- Mail the completed order form with your refill slip or new prescription and your payment (check, money order, or credit card information) to Express Scripts. All major credit cards and debit
cards are accepted.

By Telephone:

- Contact mail-order customer service at 1-877-787-6279. The Express Scripts Inc., Customer Service Center is available from 9 a.m. to 2 a.m., seven days a week. The automated phone service is available 24 hours a day, seven days a week. TTY users should call 1-800-899-2114.

By Internet:

- You can access the Express Scripts website by logging in to UPMC Health Plan MyHealth OnLine at [www.upmchealthplan.com](http://www.upmchealthplan.com). Select Login/Register and select “Member” from the drop-down menu. You may enter your user ID on the homepage in the Login/Register and select Login. If you have not accessed MyHealth OnLine before, sign up for a personal, secure user ID and password by selecting “Register in the Login/Register box. Instructions for signing up and accessing MyHealth OnLine are available on this page.

- Once you have successfully signed in, under the “Smart Healthcare” section, select the “Prescriptions” box. You can then scroll down to the “Order mail delivery for prescriptions” option, expand the menu, and choose the “Learn how to set up a new mail-order prescription with Express Scripts” or “Refill an existing mail-order prescription”. You will then be directed to the secure Express Scripts website; follow the instructions provided on their website to complete the process.

If you need your long-term medication refilled, you can order your refill by phone, mail, or the Internet as set forth in the following table. Be sure to order your refill two to three weeks before you finish your current prescription. If you have questions regarding the mail-order service, contact the Member Services Department at the phone number on the back of your member ID card or call Express Scripts at 1-877-787-6279. TTY users should call 1-800-899-2114.

<table>
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<tr>
<th>Refills by Phone</th>
<th>Refills by Mail</th>
<th>Refills by Internet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use a touch-tone phone to order your prescription refill or inquire about the status of your order at 1-877-787-6279.</td>
<td>Attach the refill label (you receive this label with every order) to your mail-order form.</td>
<td>Go to UPMC Health Plan MyHealth Online at <a href="http://www.upmchealthplan.com">www.upmchealthplan.com</a> and see the instructions above, under “By Internet.”</td>
</tr>
<tr>
<td>The automated phone service is available 24 hours per day.</td>
<td>Pay your appropriate Copayment or other cost-sharing amount via check, money order, or credit card.</td>
<td></td>
</tr>
<tr>
<td>When you call, provide the member identification code, birth date, prescription number, your credit card number (including expiration date), and your phone number.</td>
<td>Mail the form and your payment in the pre-addressed envelope.</td>
<td></td>
</tr>
</tbody>
</table>

**The Your Choice Formulary**

Your Choice: The Your Choice formulary is a four-tier formulary consisting of a Generic tier, a Preferred Brand tier, a Non-Preferred Brand tier, and a Specialty tier. Brand medications on the Preferred tier are available to members at a lower cost-share than non-preferred medication Brands. Formulary high-cost medications such as biologicals and infusions are covered in the Specialty tier, which may have stricter days’-supply limitations than the other tiers. Some medications may be subject to utilization management criteria, including, but not limited to, prior authorization rules, quantity limits, or step therapy. Selected medications are not covered by this formulary.

**Medications Requiring Prior Authorization**

Some medications may require that your physician consult with UPMC Health Plan’s Pharmacy Services
Department before he or she prescribes the medication for you. Pharmacy Services must authorize coverage of those medications before you fill the prescription at the pharmacy. Please see your pharmacy brochure for a listing of medications that require Prior Authorization.

Step Therapy

Step therapy is the practice of using specific medications first when beginning drug therapy for a medical condition. The preferred course of treatment may be Generic medications or drugs that are considered as the standard first-line treatment. Please see your pharmacy brochure for a listing of medications that require Step Therapy.

Quantity Limits

UPMC Health Plan has established quantity limits on certain medications to comply with the guidelines established by the Food and Drug Administration (FDA) and to encourage appropriate prescribing and use of these medications. Also, the FDA has approved some medications to be taken once daily in a larger dose instead of several times a day in a smaller dose. For these medications, your benefit plan covers only the larger dose per day.

Additional Coverage Information

Your pharmacy benefit plan may cover additional medications and supplies and may exclude medications that are otherwise listed on your formulary. Your benefit plan may also include specific cost-sharing provisions for certain types of medications or may offer special deductions in cost-sharing for participating in certain health management programs. Please read this section carefully to determine additional coverage information specific to your benefit plan.

- Your pharmacy benefit plan includes coverage for contraceptives.
- Your pharmacy benefit plan includes coverage for the FDA-approved oral erectile dysfunction medications that are used on an as-needed basis (Viagra, Cialis, and Levitra) subject to a utilization management quantity limit of four tablets per 30 days. However, Cialis 2.5 mg, Muse, and Caverject are excluded from coverage.
- Infertility medication coverage is included at 20% Coinsurance after the Deductible is satisfied, and there is a Lifetime Maximum of $10,000. The amount applied toward the Lifetime Maximum will be 80% of the cost of the prescription medication(s). The Lifetime Maximum set forth in this rider are for infertility prescription medications provided under this rider only and shall not apply to prescription medications covered by any applicable Prescription Medication Rider. Only prescription medication(s) approved by the Food and Drug Administration for uses related to female and male infertility will be covered by this rider. Please contact Member Services at 1-888-499-6885 for questions related to the coverage of a specific infertility medication. Please refer to your Certificate of Coverage for specific infertility coverage information.
- Transgender services medication coverage is included at benefit limits set forth in the Certificate of Coverage. Please refer there and to the transgender services medication Prior Authorization policy for specific coverage information.
- Your pharmacy benefit plan includes coverage for some preventive medications at no cost share when you meet certain criteria in accordance with the Patient Protection and Affordable Care Act of 2010 (PPACA)
- Your pharmacy benefit plan includes special cost-sharing provisions for diabetic supplies:
  - Each individual item in a group of diabetic supplies, including, but not limited to, insulin, injection aids, needles, and syringes, is subject to a separate Copayment.
  - There is no copayment for diabetic supplies when insulin is purchased.
- Your pharmacy benefit plan has special cost-sharing provisions when you choose brand-name medications instead of Generic medications:
  - According to your formulary, Generic medications will be substituted for all brand-name medications that have a Generic version available.
  - If the brand-name medications is dispensed instead of the Generic equivalent, you must pay the Copayment associated with the brand-name medications as well as the price difference between the brand-name medications and the Generic medications.
  - If your prescribing physician demonstrates to UPMC Health Plan that a Brand-name medications is Medically Necessary, you will pay only the Copayment associated with the non-preferred Brand-name medications.

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